

Ambassador Spotlight

2020

Meet Dot Givens

About me...

How many years have you been with PCI Group?

4 years

What's your favorite part of your job?

My favorite part of my job is making sure that I stress to the people that I train to pay attention, be very thorough and precise when dealing with the mail because we want to keep our Clients happy.

What is the most important attribute you bring to your job?

My most important attribute is my PERSONALITY. I'm am very open, honest, happy, and very energetic. I love to make our new hires feel comfortable and to let them know that it is okay to smile when they are starting their new position here at PCI Group.

What is your favorite quote to live by and why?

"I can't think for you!" The reason that I live by this quote is you can show or tell someone something, but they will have to take the initiative to understand and make it work for themselves.

What do you want to accomplish with your role as an Ambassador?

I hope to accomplish good and stable employees who will follow PCI rules and to make sure they aren't leaving because of any type of discomfort (poor supervision, management, etc.). I would like to look back at PCI after I retire and see that the same people that I welcomed to PCI are still here. That's a way of me saying, "Job well done!!!"

Best advice for a new employee:

To listen, ask questions and stay FOCUSED on the task at hand.



Interesting Facts

Do we have anything in common?

- (1) I'm a twin
- (2) I went to college at age 56 got an Associates degree in Early Childhood but; I had graduated from high school 40 years earlier.
- (3) My favorite food is stewed corn.
- (4) My favorite thing to do is dancing anytime, anywhere.
- (5) I played softball for 20 years altogether (pitched for my job that I worked 30 years for and pitched for my Church for 15 years).